

Policy Number: M

Each university must provide telecounseling during times when normal campus operations have been interrupted due to recognized emergencies to the extent it is possible to do so. Telecounseling will be conducted in accordance with applicable laws and established procedures. Due to licensure laws, all students receiving telecounseling services must be present in the state of Louisiana at the time of their appointment.

Each institution must provide information regarding telecounseling services in its institution's handbook, website, and through student orientation programs.

II. Mental Health Crisis Protocol

UL System institutions need clear protocols in place to address potential crisis situations. Each university must develop a mental health crisis protocol that addresses the following:

- a.

the implementation of programs to educate faculty and staff on mental health promotion and how to respond to and/or refer individuals in crisis.

Review Process:

Chief Officers for Student Affairs
Student Advisory Council
Legal Counsel

Distribution:

University Presidents